First Pryority Bank Samsung Pay®

An Easier Way to Pay

Don't search for your wallet, use your smartphone to pay! Samsung Pay® is a type of mobile payment system that allows users to complete transactions using their compatible Samsung device. Samsung Pay® for your First Pryority Bank Visa® Debit Card is easy, private, and secure. Once you've added your First Pryority Bank Visa® Debit Card to Samsung Pay®, you can pay securely with your Touch ID or passcode anywhere that accepts contactless payments. It can also work with in-app purchases and web purchases in Safari.

Disclosure

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Frequently Asked Questions

What is Samsung Pay?

Samsung Pay allows Samsung device owners the ability to use their phone to make payments from their First Pryority Bank Debit Card anywhere contactless payments are accepted.

How does it work?

When you add your First Pryority Bank Debit Card in your eligible Samsung device, a unique digital account number is assigned, encrypted, and securely stored, instead of using your actual card number. When you make a purchase, your actual card number is not shared by Samsung with merchants or transmitted with a payment. In addition, when paying with Samsung Pay, the cashier never sees your name, card number, or three-digit security code, so it is very private.

When you're ready to make your purchase, just swipe up to launch the app, secure with your fingerprint or enter your PIN, and hold your device next to the contactless reader bearing these icons:

What is a digital account number?

Your payment card information, such as the 16-digit account number found on the front of your card, will be replaced with a digital account number that can be securely stored on Samsung devices and used to make purchases. Your debit card number is NOT stored on the device, or on Apple servers. All transactions are monitored by our fraud system and are protected by Visa's Zero Liability* against fraudulent transactions.

What Samsung devices are currently compatible with Samsung Pay?

Samsung Pay works with the Galaxy S8, S8 Plus, S7, S7 Edge, S6 Edge+, S6, S6 Edge, S6 Active and Galaxy Note 5. It is also available on the Gear S2 (only for transactions on NFC terminals) and Gear S3.

To get started with Samsung Pay, simply do the following:

- Download the Samsung Pay App from the Google Play Store onto your device or download it via Google Play™
- Add your First Pryority Bank Visa Debit Card to your Samsung Pay app by taking a picture of your card with your device's camera
- Secure it with your fingerprint and backup PIN
- You'll be prompted to call the bank at (800)462-7032 to complete the enrollment. Please ask for the debit card department and have your debit card number available. Hours of operation: Monday – Friday 8:00 a.m. to 5:00 p.m. central time.

When you're ready to make a purchase, just swipe up to launch the app, secure with your fingerprint or enter your PIN, and hover over the in-store card reader.

For more information, go to http://www.samsung.com/samsungpay

Will the card image in Samsung Pay match my physical card?
The card image may not be an exact match of your card, but this does not affect how your card works with Samsung Pay.

What will Samsung Pay transactions look like on my monthly statement?
Transactions will appear as regular debit card transactions.

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Does Samsung Pay also work for returns?
Yes. Merchants may require you to hold the phone against the payment terminal in the same way as when you make a payment to process the return. Also, you will be asked to match the payment information on the receipt with the last four digits of your virtual card number. This is accessed through the Samsung Pay app.

Depending on the return and refund policies of the store, it may take up to several days for the return transaction to appear on your card statement.

What if my physical Visa card is lost or stolen?
Please contact our debit card department as soon as possible to have it deactivated. Once you receive your replacement card you can add your new card in your Samsung Pay app.

What if I lose my phone?
Payments can't be made from your phone without being authorized via fingerprint or the PIN chosen during the setup process. If you register with Samsung's Find My Mobile service you can remotely erase information on the phone, including any cards stored in Samsung Pay.

*Covers U.S. –issued debit cards only. Does not apply to PIN transactions not processed by Visa.